



ARE YOU HAPPY?

WE ARE ASKING A FEW QUESTIONS REGARDING THE CLEANING WITHIN THE COMMUNAL AREAS OF YOUR BUILDING.

Which Block/Complex do you live in?.....

How often is your building cleaned? Daily Weekly Don't Know

Are you happy with the standard of cleaning in your building? **YES** **NO**

Do you see the cleaners regularly?

Do you know how to complain if the cleaning is not carried out?

Would you like to be involved in joint monitoring ?
If yes please leave details below.

If 1 is poor and 10 is excellent what number would you give your block for cleanliness?

Name.....

Address.....

.....

Post code.....

Tel:.....

MANY THANKS

Please return to Sue Spellman, Environmental Services Manager, Aire Valley Homes, Rothwell Civic Buildings, Marsh Street, Rothwell, LS26 0AD or by e mail to susan.spellman@AVHleeds.org.uk